

Auckland's Best Childcare Centre!

CLIENT LOYALTY PROGRAM

We offer a special loyalty fee structure based on the following conditions:

- All clients paying our normal fees are eligible for the loyalty discount program. Clients on other discounts or promotions are not eligible for a loyalty discount.
- **After six months of continuous enrolment, you will be eligible for a 10% discount off the normal fee.** This 10% discount will continue for the duration of your child's enrolment, regardless of age, provided that you meet the other conditions of the program listed here.
- **Discounted loyalty fees are based on CONTINUOUS ENROLMENT. This means that if the child's enrolment ceases for any reason, then the discounted loyalty fee stops and the normal fees resume if you choose to return.**
- A parent may pull their child out of the centre for up to three continuous weeks without ceasing enrolment or affecting their loyalty discount, provided that they provide at least one week of advance notice AND they pay half the discounted loyalty fees during the child's absence. A child pulled out of the centre for more than three continuous weeks will be deemed to have ceased enrolment.
- All discounts are based on a percentage of the normal fees. This means that weekly fees may be rounded to the nearest cent. This also means that as the normal fees change, from time to time, then the discounted loyalty fee will also change pro-rata.
- No other offers or promotions, except the sibling discount, can be claimed while an enrolment is incurring discounted loyalty fees.
- Loyalty discounts, Sibling discounts or other promotional items cannot cumulate to more than 20% discount.
- As with our normal fees, discounted loyalty fees are based on 52 weeks of continuous enrolment including statutory holidays and half fees for the week we are closed over Christmas.
- Loyalty discounts are not transferable from child to child. Each child must be enrolled continuously for the six month period to claim the loyalty discount.
- Accounts must remain current to retain the loyalty discount.